



## Focal Limited Lifetime Warranty

Focal Upright Furniture LLC ("Focal") warrants that Focal™ brand products are free from defects in materials and workmanship for the life of the product, except as set forth below. This warranty is valid from the date of delivery and covers the original purchaser only. This warranty is not transferable. Products purchased from non-authorized dealers may not be warranted. Replacement parts are covered for 2 years or the balance of the original warranty, whichever is longer.

For the warranty to be valid, you must:

1. Have your original proof of purchase (e.g. receipt or purchase order)
2. Have purchased your product from Focal Upright or one of our trusted partners

Additionally, there are few cases in which the warranty does not apply:

- Normal wear and tear
- Abuse, misuse, or accident
- Damage due to improper installation
- The substitution of any unauthorized non-Focal components for use in the place of Focal components
- Damage caused by a carrier or due to transport
- Any damage due to service, maintenance, modifications or tampering by anyone other than an authorized Focal representative

### Warranty Information by Product:

Product	Warranty
Mogo Seat	1 Year Warranty
Pivot Seat	<b>Lifetime Warranty</b> with the following exemptions: 5 Year Warranty: Seat Cushion, Piston
Mobis Seat	<b>Lifetime Warranty</b> with the following exemptions: 5 Year Warranty: Seat Cushion, Piston
Locus Seat	<b>Lifetime Warranty</b> with the Following Exemptions: 5 Year Warranty: Seat Cushion, Piston, Wheels, Grip Tape
All Desks	<b>Lifetime Warranty</b> with the following exemptions: 1 Year Warranty: Desk Mat 5 Year Warranty: Lifting Mechanism 10 Year Warranty: Desk Top
All Tables	<b>Lifetime Warranty</b> with the following exemptions: 5 Year Warranty: Lifting Mechanism 10 Year Warranty: Table Top
Anti-Fatigue Mat	5 Year Warranty
Stabilizing Foot Rest	5 Year Warranty
LED Light	5 Year Warranty

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<b>Product</b>	<b>Warranty</b>
All Desk Shelves	Lifetime Warranty with the following exemptions: 10 Year Warranty: Shelf Top
Cable Tray	Lifetime Warranty
iMac Bracket	Lifetime Warranty
Desk Stabilizers	Lifetime Warranty
Pivot Extender	Lifetime Warranty

If your product fails under warranted ordinary use, we will make it right in one of 3 ways at our option:

- Repairing the affected component or product at no charge
- Replace the affected component or product at no charge
- Refund the purchase price for the product (if replacement or repair isn't a viable option)

Need to make a warranty claim? Contact us directly either by email at [returns@focalupright.com](mailto:returns@focalupright.com) or by phone, **888-266-1011**, Monday through Friday, 9am to 5pm EST. Parts can be purchased directly from Focal Upright by calling 888-266-1011.